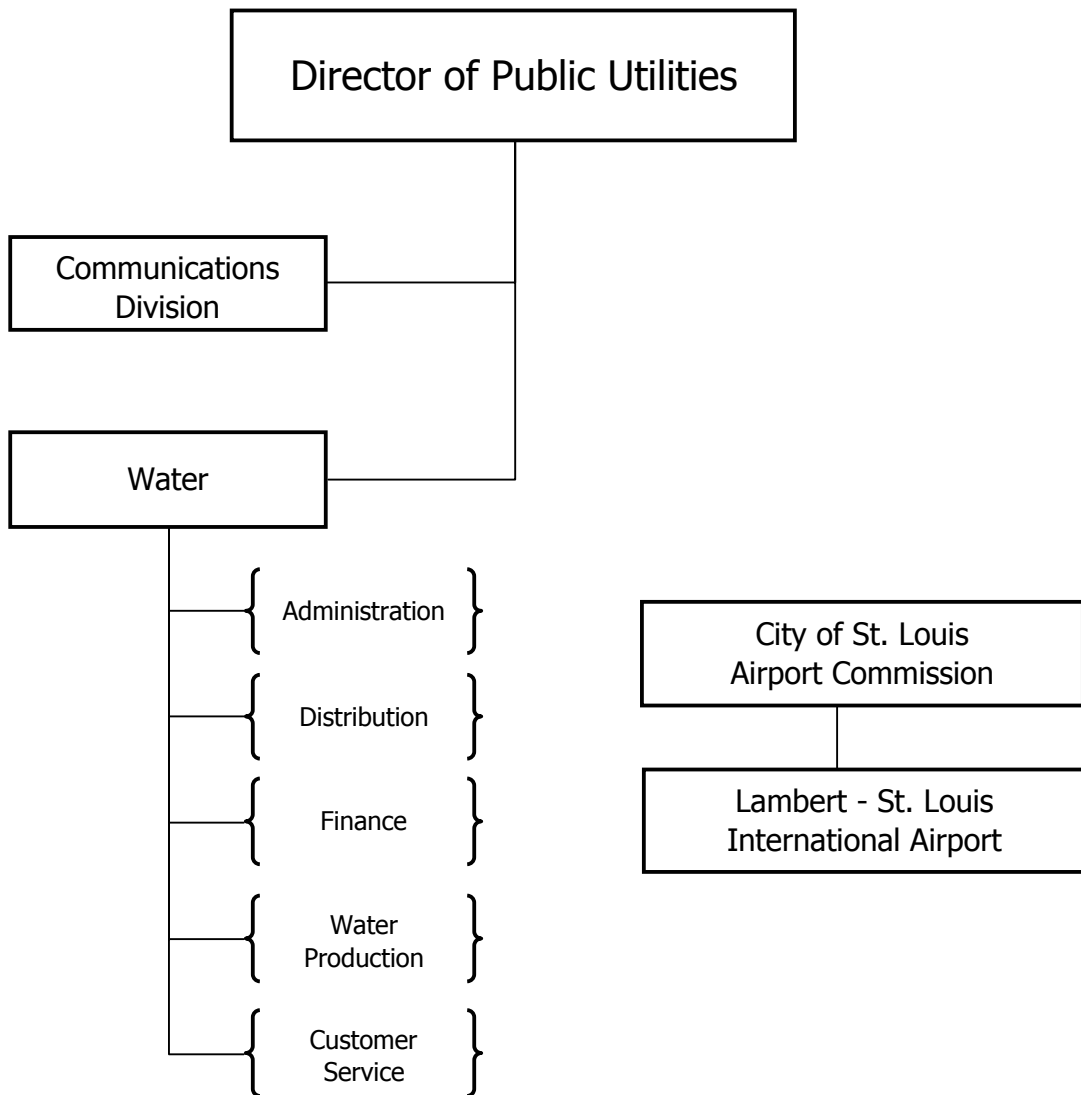




DEPARTMENTAL RESPONSIBILITIES

GOAL: EFFICIENT TRANSPORTATION AND UTILITIES

- Efficiently provide a plentiful supply of the highest quality drinking water to City residents, businesses, and other valued customers.
- Provide an airport known for superior safety, operational efficiency, and service to customers and one that meets both current and future air travel needs of the St. Louis region.
- Provide the highest quality programming possible, enforce ordinances pertaining to telecommunications, and monitor the performance of the cable franchise grantee.



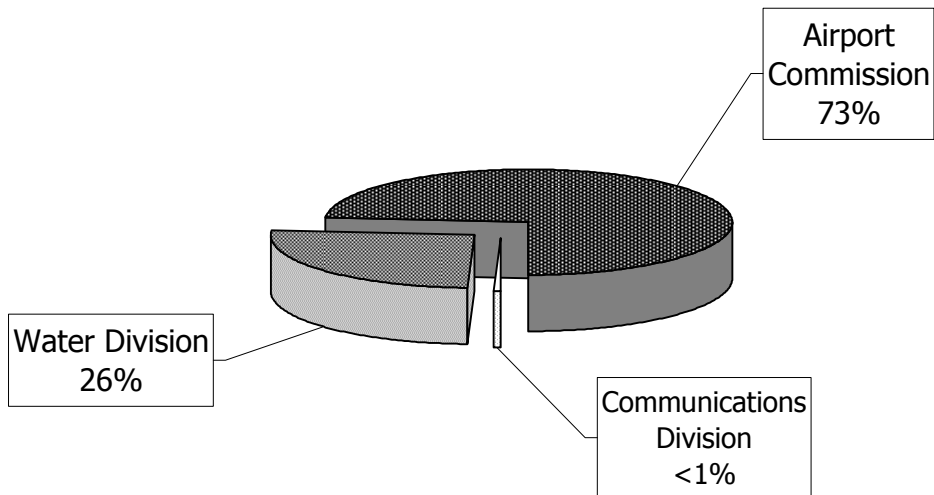
PUBLIC UTILITIES

BUDGET BY DIVISION	ACTUAL FY09	BUDGET FY10	BUDGET FY11
401 Communications Division	1,647,483	1,364,585	990,682
415 Water Division	50,070,345	57,630,926	57,513,558
420 Airport Commission	154,201,038	162,305,185	162,359,379
TOTAL DEPARTMENT ALL FUNDS	\$205,918,866	\$221,300,696	\$220,863,619

PERSONNEL BY DIVISION	ACTUAL FY09	BUDGET FY10	BUDGET FY11
401 Communications Division	16.0	16.0	12.0
415 Water Division	380.0	380.0	361.0
420 Airport Commission	637.0	583.0	580.0
TOTAL DEPARTMENT ALL FUNDS	1,033.0	979.0	953.0

PUBLIC UTILITIES

FY11 DEPARTMENT FUND BUDGET BY DIVISION



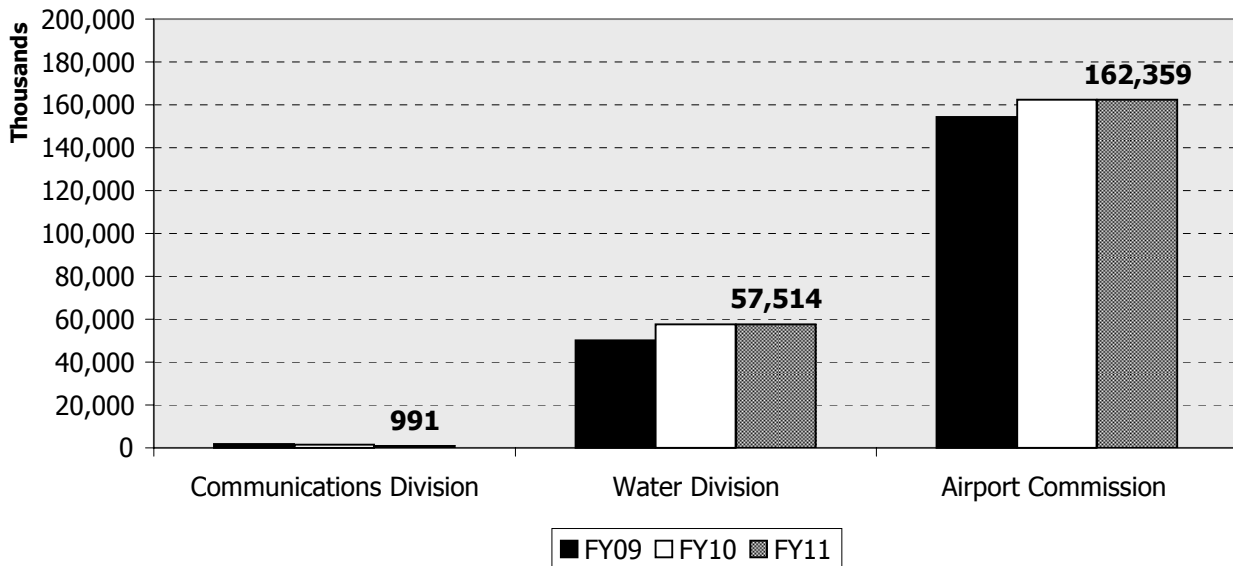
TOTAL PUBLIC UTILITIES BUDGET \$220.9M

DIVISION HIGHLIGHTS

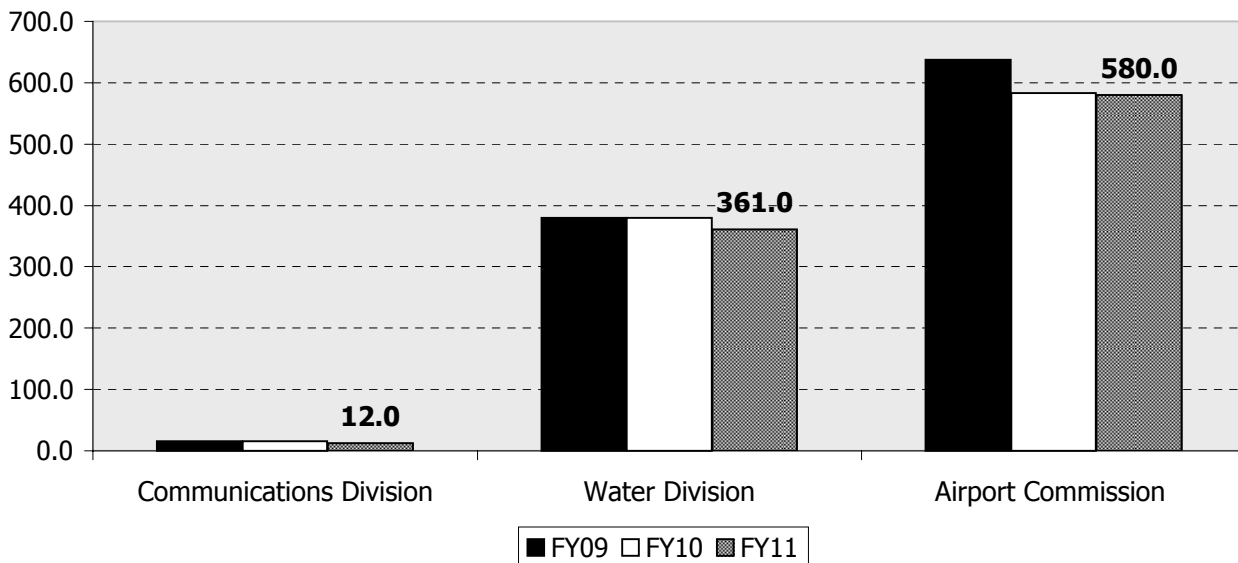
- In FY10, the Water Division installed approximately 5,000 ft. of replacement mains and plans to continue its main replacement program in FY11.
- Water Division to install an additional 3,500 radio heads to meters to more effectively and efficiently read meters.
- Water Division to begin implementation of a best practices study for sediment discharges that is newly required by the Environmental Protection Agency with a projected FY11 cost of \$500,000.
- The Water Division to implement a 12% rate increase scheduled to take effect on July 1, 2010.
- The City of St. Louis Airport is projecting a 5.5% decrease in total enplanements in FY10 and a 1% decrease in total enplanements in FY11.

PUBLIC UTILITIES

FY09 - FY11 DEPARTMENT BUDGET HISTORY BY DIVISION



FY09 - FY11 PERSONNEL HISTORY BY DIVISION



Division: 401 Communications Division
Program: Ø
Department: Public Utilities

Division Budget **401**

MISSION & SERVICES

The Communications division enforces the cable franchise ordinances, and monitors the performance of the cable franchise grantee, resolving complaints received from subscribers. The division inspects cable installations and plant construction, enforces ordinances pertaining to telecommunications networks built by private businesses and institutions, maintains a television studio, and produces programming for government access channels.

PROGRAM NOTES

In FY10, the Communications Division collected 90% of telecommunications right of way fees for a total of over \$3.1M and over \$100,000 in cost recovery fees. STLTV produced nearly 600 programs of local interest for the residents of the City of St. Louis. In FY11 the Communications Division plans to seek creative service projects and underwriting revenue to support the video production needs of the division, collect 100% of the right of way fees and to produce a minimum of 400 original programs for City residents.

PERFORMANCE MEASURES

	Actual FY09	Estimate FY10	Goal / Est. FY11
STLTV Total Productions	532	625	400
Telecommunications permits processed	136	200	100
Permits processed within 30 - day window with all partners	90%	92%	90%

EXPENDITURE CATEGORY	ACTUAL FY09	BUDGET FY10	BUDGET FY11
Personal Services	1,272,790	1,127,585	897,318
Materials and Supplies	50,590	39,700	36,316
Equipment, Lease, and Assets	125,365	28,500	7,000
Contractual and Other Services	198,738	168,800	50,048
Debt Service and Special Charges	0	0	0
<hr/>			
Cable Fund	\$1,647,483	\$1,364,585	\$990,682
General Fund	\$0	\$0	\$0
All Funds	\$1,647,483	\$1,364,585	\$990,682

FULL TIME POSITIONS

General Fund	0.0	0.0	0.0
Other Funds	16.0	16.0	12.0
<hr/>			
All Funds	16.0	16.0	12.0

Division: 415 Water
Program: Ø
Department: Public Utilities

Division Budget **415**

MISSION & SERVICES

The Water division's mission is to efficiently provide a plentiful supply of the highest quality water and outstanding service. The Water division operates as an enterprise fund, that is that funds for providing water and related functions are derived from revenues that are generated by the division through both flat-rate and metered sales of water.

EXPENDITURE CATEGORY	ACTUAL FY09	BUDGET FY10	BUDGET FY11
Personal Services	22,662,071	23,406,536	23,215,608
Materials and Supplies	11,576,360	12,445,000	11,136,000
Equipment, Lease, and Assets	1,239,781	1,355,640	1,715,200
Contractual and Other Services	10,188,632	15,993,750	17,021,750
Debt Service and Special Charges	4,403,501	4,430,000	4,425,000
Total	\$50,070,345	\$57,630,926	\$57,513,558
Grant and Other Funds	\$0	\$0	\$0
All Funds	\$50,070,345	\$57,630,926	\$57,513,558
FULL TIME POSITIONS			
Total	380.0	380.0	361.0

Division: 415 Water
Program: 01 Administration
Department: Public Utilities

Program Budget **415-01**

MISSION & SERVICES

The Administration program provides overall direction and human resources support of the various operational sections of the Water division. The program is responsible for the Kingshighway facility, division wide telephone systems, and office management functions for office of the Water Commissioner and Director of Public Utilities.

PROGRAM NOTES

In FY10, the Administration Program of the Water Division expanded the new access control system, converted the remainder of Kingshighway alarm system to new security software, began testing the fiber optic link after completion of the I-64 project and assisted the Collector with the installation of a payment kiosk in the Kingshighway building lobby to accept water bill payments. In FY11 Administration will re-establish the fiber optic link to Stacy Park and Howard Bend, replace security cameras at main gates, complete real-time links for field personnel to the work order system and provide secure remote access to e-mail for system managers.

PERFORMANCE MEASURES

	Actual FY09	Estimate FY10	Goal / Est. FY11
Avg. # of days taken to add new requested software	4	5	3
Avg. # of days to configure new PC's	21	21	10

EXPENDITURE CATEGORY	ACTUAL FY09	BUDGET FY10	BUDGET FY11
Personal Services	2,261,226	1,845,497	1,806,382
Materials and Supplies	69,220	58,000	49,000
Equipment, Lease, and Assets	40,935	40,040	15,000
Contractual and Other Services	607,586	908,000	1,366,000
Debt Service and Special Charges	0	0	0
Total	\$2,978,967	\$2,851,537	\$3,236,382
Grant and Other Funds	\$0	\$0	\$0
All Funds	\$2,978,967	\$2,851,537	\$3,236,382

FULL TIME POSITIONS

Total	14.0	13.0	13.0
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Division: 415 Water
Program: 02 Distribution
Department: Public Utilities

Program Budget **415-02**

MISSION & SERVICES

The Distribution program maintains and services valves, fire hydrants, and water mains. The program includes leak inspection, engineering, metering and tap services.

PROGRAM NOTES

In FY10, the Distribution Program of the Water Division installed approximately 5,000 ft. of replacement mains, reduced the open work order list by 60% mainly through correction of procedural errors and a review of open work order list items and completed the conversion to a bar code system for inventory items in storage. In FY11, Distribution will work with the Streets Department to ensure manhole covers remain exposed after street paving, continue the conversion to radio head meters and continue its main replacement program.

<u>PERFORMANCE MEASURES</u>	Actual FY09	Estimate FY10	Goal / Est. FY11
Work Hours per hydrant maint.	4.2	3.9	3.7
Work Hours per stop box repaired / replaced	3.3	3.1	2.8
Total # of meters with radio heads	8,000	9,500	13,000

EXPENDITURE CATEGORY	ACTUAL FY09	BUDGET FY10	BUDGET FY11
Personal Services	7,710,211	8,149,266	8,085,420
Materials and Supplies	3,530,730	3,710,500	3,460,500
Equipment, Lease, and Assets	629,376	827,100	793,400
Contractual and Other Services	651,740	920,000	880,000
Debt Service and Special Charges	0	0	0
Total	\$12,522,057	\$13,606,866	\$13,219,320

FULL TIME POSITIONS

Total	146.0	147.0	140.0
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Division: 415 Water
Program: 03 Finance
Department: Public Utilities

Program Budget **415-03**

MISSION & SERVICES

The Finance program mission is to provide financial coordination and review to other Water Division programs. All invoices are paid through the Finance program and all billing, other than water consumption, is invoiced through the program.

PROGRAM NOTES

In FY10, the Finance Program of the Water Division billed over \$3M in misc. charges and processed over 8,800 invoices in a timely and accurate manner. An 11% rate increase was also fully implemented and a "red flag" policy was put in place to protect customer information. In FY11, the Finance Program will set timelines for internal and external reporting and perform internal rate sufficiency analyses, as well as plan and implement an additional 12% rate increase effective on July 1, 2010.

PERFORMANCE MEASURES

	Actual FY09	Estimate FY10	Goal / Est. FY11
Cost per Invoice processed	\$ 17.05	\$ 17.09	\$ 17.00
Cost per Misc. Invoice Billed	\$ 11.77	\$ 11.94	\$ 11.80
Invoices Paid	8,600	8,823	8,700

EXPENDITURE CATEGORY	ACTUAL FY09	BUDGET FY10	BUDGET FY11
Personal Services	694,782	740,546	742,368
Materials and Supplies	23,420	26,000	26,000
Equipment, Lease, and Assets	17,319	10,000	13,000
Contractual and Other Services	4,465,321	7,288,450	7,541,450
Debt Service and Special Charges	4,403,501	4,430,000	4,425,000
Total	\$9,604,343	\$12,494,996	\$12,747,818

FULL TIME POSITIONS

Total	11.0	11.0	11.0
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Division: 415 Water
Program: 04 Water Production
Department: Public Utilities

Program Budget **415-04**

MISSION & SERVICES

The Water Production program operates two water treatment plants. At the Chain of Rocks and Howard Bend plants, large pumps deliver river water for treatment. The program maintains full compliance with federal, state, and local regulations concerning water quality, environmental impacts, and public health.

PROGRAM NOTES

In FY10, the Water Production Program of the Water Division made repairs of various essential pumping equipment and had motors rewound in a timely manner to keep electrical equipment in operational readiness. In FY11, Water Production will continue to improve on preventative maintenance of essential equipment and buildings, including equipment replacement such as large pumping units and valves. The Program also plans to upgrade electrical panels and grids at all locations including street manifold chambers and single valve sites.

PERFORMANCE MEASURES

	Actual FY09	Estimate FY10	Goal / Est. FY11
Requisitions Processed	244	275	300
Shipments Received and Processed	662	725	750
% Documents/Transactions Processed without error	95%	98%	100%

EXPENDITURE CATEGORY	ACTUAL FY09	BUDGET FY10	BUDGET FY11
Personal Services	10,655,108	11,266,112	11,226,355
Materials and Supplies	7,923,324	8,631,500	7,581,500
Equipment, Lease, and Assets	529,322	455,000	827,300
Contractual and Other Services	3,962,867	5,869,000	6,226,000
Debt Service and Special Charges	0	0	0
Total	\$23,070,621	\$26,221,612	\$25,861,155

FULL TIME POSITIONS

Total	180.0	180.0	170.0
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Division: 415 Water
Program: 05 Customer Service
Department: Public Utilities

Program Budget **415-05**

MISSION & SERVICES

Customer Service's mission is to provide professional and friendly services while meeting fiscal and legal requirement of the Water division. The program is responsible for billing and collecting payments for water service from flat rate and metered customers. The program handles the investigation of damage claims against the Water division, including main breaks and vehicle and injury claims.

PROGRAM NOTES

In FY10, the Customer Service Program accurately billed over \$40M in water usage, answered over 80,000 telephone calls for information, discontinued service to over 10,000 delinquent accounts and provided customer support at the Kingshighway Office. In FY11, Customer Service will develop a GPS based meter routing schedule to have greater monitoring ability and increased efficiency and decrease lost call volume to below 8%.

PERFORMANCE MEASURES

	Actual FY09	Estimate FY10	Goal / Est. FY11
Lost Call Volume	7.9%	8.3%	8.0%
Sites Visited for Delinquency	22,095	23,000	23,000
Avg. Quarterly meter reads from radio transmitter per worker	8,900	9,200	9,860

EXPENDITURE CATEGORY	ACTUAL FY09	BUDGET FY10	BUDGET FY11
Personal Services	1,340,744	1,405,115	1,355,083
Materials and Supplies	29,666	19,000	19,000
Equipment, Lease, and Assets	22,829	23,500	66,500
Contractual and Other Services	501,118	1,008,300	1,008,300
Debt Service and Special Charges	0	0	0
Total	\$1,894,357	\$2,455,915	\$2,448,883

FULL TIME POSITIONS

Total	29.0	29.0	27.0
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Division: 420 Airport Commission
Program: Ø
Department: Public Utilities

Division Budget **420**

MISSION & SERVICES

Lambert-St. Louis International Airport recognizes its role in maintaining the City of Saint Louis' status as a world-class city and is committed to providing an Airport known for its superior safety, operational efficiency and service to its customers. The Airport's vision includes providing a passenger friendly facility capable of meeting the current and future air travel needs of the St. Louis region.

PROGRAM NOTES

In FY11, the Airport will be adding a new Dunkin Donuts and a Mosaic Restaurant. The "Airport Experience Program" will be up and fully operational in FY11, with major concourse renovations for all Airport visitors. The Airport's Use and Lease Agreement with signatory airlines will expire on June 30, 2011, therefore negotiations are set to take place in FY11. The new Master Plan and Part 150 Study will continue into FY11 and will ensure that Lambert Airport will have optimal airside and landside facilities to meet its aviation and passenger needs while mitigating noise impact.

PERFORMANCE MEASURES

	Actual FY09	Estimate FY10	Goal / Est. FY11
O&D Enplanements	5,361,078	5,276,535	5,463,942
Connecting Enplanements	1,297,753	1,034,517	779,489
Total Enplanements	6,658,831	6,311,052	6,243,431

EXPENDITURE CATEGORY	ACTUAL FY09	BUDGET FY10	BUDGET FY11
Personal Services	44,520,189	45,375,325	42,152,035
Materials and Supplies	5,173,431	5,942,158	5,628,623
Equipment, Lease, and Assets	1,843,810	1,646,072	3,416,149
Contractual and Other Services	38,579,337	44,630,459	43,750,364
Debt Service and Special Charges	64,084,271	64,711,171	67,412,208
Total	\$154,201,038	\$162,305,185	\$162,359,379

FULL TIME POSITIONS

Total	637.0	583.0	580.0
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